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LG OFFERS EXPANDED ONLINE AND OFFLINE AIR CONDITIONING CUSTOMER SUPPORT OPTIONS

*New state-of-the-art California training academy, Telepresence mobile application
help ensure effective education and troubleshooting services*

In an effort to provide customers with high-quality training and support to efficiently and effectively manage their HVAC systems, LG Electronics USA has opened a new 4,100-square-foot HVAC training academy in Orange County, Calif., with interactive courses on the latest LG technologies.

Sessions at the new facility will include in-depth, hands-on training of the full array of LG HVAC technologies including Multi V and DFS installation, applications, commissioning and service. Contractors can sign up at lg.learnernation.com, or by contacting their local LG distributor.

The new training academy, located at 790 The City Dr., Orange, Calif., joins other locations from coast to coast: Alpharetta, Ga., Dallas, Texas, and Secaucus, N.J.

In addition to the California academy grand opening, LG announced the launch of its new Telepresence mobile application. Now, via the app, contractors will benefit from immediate assistance from an LG technician for fast onsite troubleshooting. LG experts can provide contractors real-time feedback and step-by-step instructions quickly and efficiently.

The Telepresence app is available to download for iOS and Android users, and via online browser at telepresence.lge.com. Technicians seeking support via Telepresence may call the LG Technical Support Center at 888-865-3026, Option 2.

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ABOUT LG ELECTRONICS USA AIR CONDITIONING SYSTEMS

The LG Electronics USA Air Conditioning Systems business is based in Alpharetta, Ga. LG is a leading player in the global air conditioning market, manufacturing both commercial and residential air conditioners and providing total sustainability and building management solutions. From consumer and individual units to industrial and specialized air conditioning systems, LG provides a wide range of products for heating, ventilating and air conditioning. The company's industry-leading variable refrigerant flow (VRF) technology minimizes efficiency losses, provides sustainable energy savings and offers some of the lowest life cycle cost of any system on the market today. LG Electronics USA, based in Englewood Cliffs, N.J., is the North American subsidiary of LG Electronics Inc., a \$49 billion global force and technology leader in home appliances & air solutions, consumer electronics and mobile communications. For more information, please visit www.lghvac.com.

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